

Position Statement

Safeguarding Clients

Jewish Care has one clear vision: **Together, building and supporting a healthy, resilient, and inclusive Jewish community.** Our values are universal and enduring in nature, but are also particular to the Jewish approach to creating a meaningful life, and a strong, cohesive community.

Our foundational values define who we are and underpin everything we do. The values, **Respect** (*derech erez*), **Community** (*kehilla*), **Inclusion** (*hachlala*) and **Social Responsibility** (*achrayoot chevratit*), are about people - they provide a moral compass for the way we respond to challenges and the decisions we make.

These values pervade every aspect Jewish Care, informing relationships between colleagues, staff and clients, and our organisation and the wider community.

The Board of Jewish Care seeks to demonstrate our commitment to these values by clearly stating Jewish Care's position on important issues that are contextual to the Jewish community's rich history or because it frames the way we will conduct ourselves and our engagement with members of the community.

Preface

At Jewish Care, we believe that every individual has the right to lead the life they choose, whilst also feeling safe and living free from any form of abuse, neglect, violence or harm. Our person-centred approaches including Active Support in Disability and Community Aged Care, and Hand-in-Hand™ in Residential Aged Care; support people to achieve quality of life, including the right of every person to be self-determining and take personal risks.

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As a provider of services to the community, we are committed to a zero tolerance approach to abuse and neglect. Our physical environments and service response models seek to maximise choice and control whilst ensuring the safety of both our clients and visitors to our services. To achieve this, a range of systems and processes are in place and effective across our organisation.

דרך ארץ
derech erez
respect

קהילה
kehilla
community

הכללה
hachlala
inclusion

אחריות חברתית
achrayoot chevratit
social responsibility

Jewish Care (Victoria) Inc
819 St Kilda Road
Melbourne Victoria 3004
PO Box 6156
Melbourne Victoria 3004

Head Office: (03) 8517 5777
All Services: (03) 8517 5999
info@jewishcare.org.au
www.jewishcare.org.au

ABN 78 345 431 247
ARN A0040705X

These include:

- Ensuring all employees and volunteers are appropriately qualified and certified to perform their role including routine Police Checks and Working with Children's checks as required;
- Staff induction and mandatory training about the organisations' expectations regarding client safety and wellbeing;
- Evidence based policies and procedures that inform safe service delivery;
- An overarching governance structure that incorporates an organisation wide Quality and Practice Governance Committee and Board Quality & Service Review Subcommittee, supported by an effective incident and risk management system that monitors incidents and client feedback;
- Strong adherence to legislation and regulatory frameworks;
- A culture of open disclosure and the existence of a Protected Disclosure process; and
- Successful ongoing accreditation of our services including the maintaining our status as a Safeguarding Children Accredited Organisation.

This Position Statement was updated October 2018 and will be reviewed in October 2020.

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