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“Jewish Care strives to be the finest community care organisation in Australia and a world leader in its field, through the provision of first-class services to all sectors of the Victorian Jewish Community.”

President's Report



To be a leader means attracting and retaining the best staff, ensuring services are constantly benchmarked against best practice, providing the best professional development opportunities for staff and committing considerable resources to research and innovation.

Jewish Care is the largest Jewish provider of aged and community services in Australia. My efforts and those of the Board over the last four years have focussed on ensuring the organisation assumes its rightful position as a leading Australian care organisation.

In the past, both 'Monte' and Jewish Welfare were considered leaders in their respective fields. The wider community were deeply impressed with the way the Jewish Community cared for its most vulnerable.

To be a leader means attracting and retaining the best staff, ensuring services are constantly benchmarked against best practice, providing the best professional development opportunities for staff and committing considerable resources to research and innovation. A leading care organisation provides the highest quality care and is respected and supported by its community.

I am pleased to report that slowly but surely, Jewish Care is moving towards achieving many of these measures by ensuring the right foundations have been put in place. Our current staff are committed, professional and compassionate. We continue to receive the highest levels of accreditation in all our residential facilities. We attract nearly \$20 million dollars per annum of government funding for aged and disability services.

Our community provides over \$6 million per year to fund 'safety net' services for those who struggle every day in our community with poverty, affordable housing, mental illness or family issues.

We have research and training links with local and international universities and we now employ a research and innovation director. We also participate in strategic partnerships with key organisations within and beyond our community to extend our reach and effectiveness.

Jewish Care is on the move, not only in terms of its professionalism and excellence in care, but also in building state-of-the-art facilities. Our new 120 room fully furnished aged care facility on Freeman Street, Caulfield, will be magnificent, featuring the latest in aged care design and technology.

We are about to commence construction of the housing complex on Glen Eira Road for adults with a disability that will lead the way across Australia in enhancing the dignity and independence of its residents. We have also opened the doors to a brand new superb respite house for children with a disability on Kooyong Road.

We have gone about this 'behind the scenes' transformation steadily and quietly. It is now time to engage our community to a greater extent. We are sure that if the true extent of the fantastic work Jewish Care undertakes daily on behalf of the community was better understood, the level of financial support we require to sustain that excellence would more readily be achieved.

My heartfelt thanks to the dedicated staff, supported by the CEO Bruce Salvin and his Executive, for their tireless efforts in striving to improve the lives of the most vulnerable members of our community. I particularly want to thank my board colleagues for their commitment and expertise towards achieving the same end.

Louise Zygiar is retiring after four years of service as Chair of the Development Committee. Jewish Care has indeed been fortunate to benefit from Louise's extensive experience and expertise in fundraising. We wish her all the best in the future.

A handwritten signature in blue ink that reads "Robyne Schwarz".

Robyne Schwarz
President

Chief Executive Officer's Report



It is with great pride that I present Jewish Care's Annual Report of 2008, overviewing a tremendously exciting year of concerted effort and accomplishment.

Three groundbreaking projects are now well underway — the Freeman Street facility, the Glen Eira Road Supported Housing and Respite Complex and the Children's Respite House. With your continued support, the Jewish Community will have much to look forward to.

But bricks and mortar tell only a fraction of the story....

We provided direct services to 3000 individuals this past financial year, touching the lives of approximately 15000 members of the Jewish Community.

The heartbeat of Jewish Care lies with its people — wonderful staff who are committed to the highest standards of excellence. It is their dedication, vision and support which sets Jewish Care apart in the aged care and community sectors. I would like to take this opportunity to thank and congratulate them for another outstanding year and for the invaluable contribution they make every day in exemplifying Jewish Care's mission and values.

A few highlights of our achievements during the past financial year include:

- All Jewish Care residential facilities received excellent results in government spot checks.

- As a result of a successful submission to the Department of Human Services, Jewish Care has now become a Designated Home and Community Care (HACC) Assessment Service — the only ethno-specific service provider to be endorsed in this way. This status means that Jewish Care can provide the full assessment function for many members of the community who satisfy the HACC eligibility criteria, thereby affording more streamlined and timely access to critical services for Jewish people.
- Jewish Care won the tender to become a National Respite Care Provider, one of only 30 pilot programs across the country. The program provides day placement for older people being cared for in the community, while providing well-earned respite for caregivers. Again, Jewish Care was the only ethno-specific service in Victoria to make a successful submission of this kind.
- Jewish Care also won the tender for 30 new Community Aged Care Packages (CACPs), enabling us for the first time to provide services to members of the Jewish Community living in the Eastern suburbs.

- Together with Monash University's Centre for the Study of Jewish Civilisation, we secured more than \$150,000 in government funding to undertake the first comprehensive national survey in the history of Australian Jewry. This landmark survey will provide information vital to understanding and meeting the needs of the Jewish Community now and into the future.

It is with great pride that I present Jewish Care's Annual Report of 2008, overviewing a tremendously exciting year of concerted effort and accomplishment. Our achievements in research, education and service provision, coupled with our holistic approach and steadfast commitment to excellence of care, underscores Jewish Care's role as a world leader.

These outstanding achievements point toward Jewish Care's reputation as a leader in the aged care and community sectors, a reputation which has been built by our long-standing commitment to excellence in care provision.

May we continue to go from strength to strength.

Bruce Salvin
Chief Executive Officer

Chief Operating Officer's Report



The last twelve months have flown by, but not without Jewish Care continuing to set the highest benchmarks in community and aged care service provision.

As well as improving our funding through government grants, we now have two new Commonwealth Government funded programs, both geared towards supporting those who selflessly support others — the heroes of our community — the carers. Our Disability Services are establishing a range of programs aimed at providing a temporary break for older carers, many of whom have been caring for their adult children since childhood, often with little or no respite.

Our new partnership between Residential Services and Services for Older People provides day respite for older people with high level needs. Situated within a dedicated area of Montefiore Community Residence, our Stepping Out program provides meaningful support and stimulating lifestyle activities for dependent older people in a *heimish* residential environment. Carers have peace of mind knowing that their family member has access not only to excellent care but to enlivening programs designed to meet their loved ones' needs and interest.

Jewish Care was one of only 30 providers chosen to implement this innovative respite program. Following our successful selection, Jewish Care was invited to participate in a government sponsored one-day development workshop in Canberra in December 2007. During the workshop Jewish Care representatives met with National Respite for Carers Program (NRCP) providers from around the nation to share ideas and strategies for the national implementation of this pioneering initiative in aged care.

All our planning approvals are in place for the Glen Eira Road Supported Housing and Respite Complex and the recently completed refurbishment of our new Children's Respite House on Kooyong Road. With deep gratitude to the generosity of many of our supporters, this will be the best equipped facility in the Southern region for children who have a range of physical, emotional and intellectual needs. Our new residential aged care services facility on Freeman Street is also well underway. Staff are busily preparing for major accreditations at our Mark and Dina Munzer Community Residence and the Melbourne Hebrew Memorial Nursing Home in Ashwood. Accreditation by the Commonwealth Government gives Jewish Care its license to operate as a registered aged care provider and enables us to access government funding to subsidise the care.

Other exciting developments in Operations include new funding for Always Moving Forward (Jewish Care's professional recruitment and training program); our new partnership with Headspace (which provides a range of services and supports for young people experiencing difficulties) and our very well attended Volunteers' Tea, Scones and Latte Forum, where we invited peak bodies in volunteering including Pro Bono Australia and Volunteering Victoria as well as leading Jewish organisations to a seminar to discuss the future of volunteering — the first of its kind ever hosted by the Jewish Community.

We are thrilled to have secured new government support packages which will enable 30 new clients to receive a range of support services to enable them to continue living in their homes within their community.

It was my privilege to represent Jewish Care at the "Caring Across Continents" Claims Conference in Los Angeles earlier this year. My presentation dealt with *Dementia Care of Holocaust Survivors*. We received an overwhelmingly positive response to the work we do, confirming that Jewish Care not only maintains, but often exceeds the highest quality standards. We can take great pride in knowing that even when compared to benchmarks set in America, Jewish Care represents leading best practice worldwide.

I would like to take this opportunity to acknowledge our staff who do a tremendous job, not only in developing new programs and seeking out new funding opportunities, but also in keeping up with the needs of clients and residents who look to them for support and assistance every single day. I'm sure the Jewish Community would join with me in extending our deepest gratitude and congratulations on their achievements.

A handwritten signature in blue ink, appearing to read 'V. Iocanese', written over a light blue rectangular background.

Vanda Iocanese
Chief Operating Officer

Community Support Services

“With you every step of the way”

Jewish Care President Robyne Schwarz highlighted the prevalence of poverty in the Jewish Community when she addressed guests at the Melbourne Hebrew Ladies Benevolent Society's 150th anniversary morning tea in October 2007. In making her case, Robyne pointed to a 2001 study of Victorian Jewry which outlined the dimensions of poverty in the Jewish community. According to the survey, 29% of Victorian Jewish households earned less than \$31,200 a year, with low income members of the Jewish community struggling to make ends meet and to live decent and fulfilling lives.

Tzedakah — one of Jewish Care's four core values — refers to the sacred responsibility incumbent upon all Jews to take action to alleviate the conditions of poverty and disadvantage in their communities. Jewish Care's Counselling and Case Management services, Financial Assistance, Employment and Housing programs are all geared towards breaking the cycle of poverty. One of the goals of Community Support Services is to initiate links with other community and government aid bodies to ensure the optimal use of resources.

Always Moving Forward

Always Moving Forward (AMF), Jewish Care's Recruitment and Training agency, first evolved to meet the employment and vocational needs of a culturally-specific sector of the Jewish Community. Since its inception in 2003, AMF's reach has grown far beyond its original scope. Offering personal attention, competency-based screening, short listing of candidates, honesty, integrity and an obligation-free service, Always Moving Forward has established a reputation for providing a high quality service for both clients and candidates.

As of this past financial year, over 350 talented candidates from across the Jewish Community were registered with AMF. This pool of talent revealed a depth of experience and an impressive array of trade and professional qualifications. For a growing list of high-profile corporations including FBI Travel, Jenny Craig and Crown Casino, AMF has become the recruitment agency of choice when seeking top-flight staff to meet the niche requirements of a highly-demanding Jewish market.

Always Moving Forward's recruitment and training programs have been secured for the next twelve months with a grant from Workforce Participation Partnerships through the Department of Innovation, Industry and Regional Development.

Jewish Care Provides Expert Training for Support Line

Jewish Care's commitment to advocate on behalf of vulnerable members in our community has fostered a powerful alliance with the Jewish Taskforce Against Family Violence. Since 1995, the Jewish Taskforce Against Family Violence has actively advanced community education and awareness to confront the reality of family violence and sexual assault within the Jewish Community and to promote healthy, respectful relationships as the cornerstone upon which safe, happy homes are established.

This past financial year, Jewish Care was proud to contribute to the Taskforce's newest initiative: a confidential and anonymous telephone Support Line affording vulnerable members of the Jewish Community the opportunity to seek help and understanding without fear of repercussion.



The Support Line is staffed by 20 highly trained responders, representing a broad cross-section of the Victorian Jewish Community. The responders receive rigorous training from a variety of experts in the field, including representatives from the Centre Against Sexual Assault (CASA), the Domestic Violence and Incest Resource Centre (DVIRC), the Women's Information Referral Exchange (WIRE), and the Victorian Police and Women's Legal Services. Jewish Care furnished an integral component of the responder training.

Tackling Homelessness

Jewish Care's housing program does not receive a government grant and as such relies solely on community funding to provide this critical service.

Jewish Care's housing program has come a long way since its inception over a decade ago. Originally addressing the housing needs of aged clients, today the housing program caters to clients from all sections of the community, from homeless teenagers to the elderly. Jewish Care works together with clients to find suitable shelter solutions, including private and public housing, transitional, live-in and shared living options.

For those who qualify for the short queue or "early housing" for public housing, the government requires a referral from a support worker. Jewish Care is the only service organisation whose government-approved support worker is equipped to meet the specific cultural and language requirements of our community.

This financial year, Jewish Care received the generous donation of the use of three flats as transitional properties, adding precious capacity to handle the urgent demand. In all, Jewish Care helped guide 54 clients into highly sought-after government housing developments; 31 in transitional housing and 23 in public housing.

Funding to Make a Difference

Every year, Jewish Care faces a potential shortfall between meeting the financial needs of the community and finding the funds to cover those. This past financial year, Jewish Care dispensed over \$90,000 of donor-sourced emergency financial aid to crisis-stricken members of our community. For these people, Jewish Care's assistance made the difference between having such vital necessities as food, shelter, water

and electricity, or going without. Jewish Care has coordinated network meetings with other financial aid providers in the Jewish Community with a view to improving the coordination of community resources.

Disability Services

“Living a confident life”

The humanity of a society can be measured by how it treats its most vulnerable members. The participation of people with a disability in the greater society is of incalculable benefit to those individuals and their families, and fosters compassion, tolerance and understanding in the community.

Jewish Care's core value of Mishpacha — family — expresses the obligation to provide the highest quality care for all members of our community. Disability Services is committed to providing the best of care for all people with disabilities, and to expanding opportunities for the valued participation of people of all abilities within the Jewish communal family.

Children's Respite House Revitalised

As part of a number of major capital projects undertaken this financial year, Jewish Care relocated its disability services for Jewish children and adolescents to a newly customised facility on Kooyong Road, Caulfield.

Major refurbishments at the new Respite House involved modernised and tailored upgrades to meet the special needs of children and adolescents with disabilities and their families.

Jewish Care Hosts World Expert in Disability

Following on from Disability Services' successful implementation of the Active Support program, Jewish Care continues to play a leading role in the provision of quality disability support services in Victoria.

Jewish Care's adoption of the Active Support program was funded via a grant from the Helen McPherson Smith Trust and the Department of Human Services. Following independent evaluation of the pilot program, Disability Services Manager Daniel Leighton, together with Monash University researchers, published an article in the Journal of Intellectual and Developmental Disabilities demonstrating the benefits of Active Support. Since adopting this program at Jewish Care's Supported Accommodation, residents and families have reported increased skills, activities and satisfaction.

For the welfare of the greater community, Jewish Care has been spearheading a drive towards implementation of Active Support among Victoria's major disability service providers. Jewish Care hosted an Active Support Network Forum in April 2008, bringing together not-for-profit organisations and the Department of Human

Services. Academics from RMIT and other professionals were also in attendance. Professor Jim Mansell from the University of Kent (UK), a world expert in disability care, led discussion regarding the implementation of Active Support.

Partnering with Melbourne and Monash Universities to Enhance Disability Care

Communication is a complex multi-dimensional process and is fundamental to the doctor-patient relationship. Jewish Care has partnered with Melbourne and Monash Universities to enhance the communication skills of future health practitioners in the field of disability care.

The Centre for Developmental Disability Health Victoria, located at Monash University, provides training to medical students at both Melbourne and Monash Universities in relation to disability. One of the units focuses on communication with people who may use non-verbal or limited verbal communication.

Two residents of Jewish Care's Supported Accommodation Houses were among a number of other people with disabilities employed by the Centre this past academic year as tutors. Fourth year students



undertaking this unit collected a full medical history from the tutors, after which the tutors provided the students with direct feedback regarding whether the information was obtained in an effective and friendly manner.

The collaboration has influenced medical students to expand their skills and understanding of disability issues. This is the second year that Jewish Care has partnered with Melbourne and Monash Universities in this profound way.

Leading the Way in All-Abilities Sports

Jewish Care continues to lead the way in all-abilities sport. 2007 saw the launch of the all-abilities Dolphins Basketball team, a joint initiative between Jewish Care and Maccabi Victoria and the first all-abilities team to play under the Maccabi banner. This year the Theodore Hertzl Bridge Club has come on board as key sponsor of the Dolphins.

All-abilities lawn bowls and football games have also been held this past financial year, and a search is currently underway to locate grounds for all-abilities soccer training.

Photos for the Future

Jewish Care is the proud recipient of a *Promoting Dignity Grant* from the Office of the Senior Practitioner. The grant has been awarded to Jewish Care's Hawthorn Road Supported Accommodation House Supervisor, Ms Donna McKay, to enable her, in conjunction with academics at RMIT University and Monash University's Centre for Developmental Disability Health, to investigate the methodology and effectiveness of *Photovoice*.

Photovoice is a participatory method for actively engaging people with intellectual disabilities in a research process. Through photography, adult residents with a disability can communicate and identify the source of concern or angst at any given time. With the grant, two digital cameras have been purchased for the residents of Jewish Care's Supported Accommodation Houses.

Jewish Care Engages Residents in the Community

Jewish Care actively seeks ways to increase the inclusion of people of all abilities within the community. This past financial year, Jewish Care partnered with

Gawth Villa, a day service provider for adults with intellectual disabilities, to engage residents of Jewish Care's Supported Accommodation in constructive activities within the mainstream community. Placements have ranged from serving the counter at The King David School canteen to stocking bookshelves at Makor Library. Our residents benefited from valued participation, and members of the broader community found themselves enriched and broadened as well.

Services for Older People

“Live the life you deserve”

At Jewish Care, we believe every person deserves Derech Eretz – respect. Another one of Jewish Care’s core values, Derech Eretz demands that we accord honour and respect to those older members of our community who have given us so much. Jewish Care’s Services for Older People is committed to ensuring the needs of older people are met in the fullest and best possible way so that they can live their lives with the dignity they deserve.

Jewish Care Advises on Public Policy

As part of its objective to realise greater public participation and accountability, the Victorian Government is undertaking a series of community consultations to advise on the development of its Ageing in Victoria Policy Framework. As a leading provider of aged care in Victoria, Jewish Care was one of several community organisations whose input was sought.

Jewish Care hosted the community consultation in June 2008 at its St Kilda Road site. Conducted by Merle Mitchell AM, Chairperson of the Ministerial Advisory Council of Senior Victorians, the consultation was wide-ranging and included discussion on the diverse needs of

older Victorians including health and wellbeing, living in the community, transport, information technology, housing, accessing information and economic considerations as people age.

More than twenty Jewish members of the community over the age of 60 attended with many ideas presented to government about the needs of older Jewish people.

More Care for Those Who Need It

Jewish Care has secured an important government tender this financial year which will enable it to provide its broad range of services to more people in the Jewish Community. Known as Community Aged Care Packages (CACPs), these refer to an assortment of services, such as home help or transport assistance, which are allocated according to each individual’s unique requirements in order to enable them to continue living at home within their community.

The successful tender has gained Jewish Care 30 new care packages, representing a 24% boost in government funded care packages this past financial year. People in Melbourne’s Eastern suburbs will now have increased access to a range of quality support services

administered by Jewish Care’s Keshet Program, marking the first time ever that care packages will be provided by a Jewish organisation for Jewish people in the Eastern suburbs.

Competition to win the government tenders to provide these care packages is intense. In selecting Jewish Care, government evaluators recognised the organisation’s capacity to provide service which is efficient, effective and culturally sensitive.

Jewish Care: Caring for Carers

This financial year, Jewish Care successfully secured participation in the National Respite for Carers Program (NRCP), initiated by the Australian Government Department of Health and Ageing to meet the needs of caregivers across the nation.

Following our successful selection, Jewish Care participated in a government sponsored one-day development workshop in Canberra in December 2007, where representatives from Jewish Care met with other NRCP providers from around the nation to share ideas and strategies for the national implementation of this innovative program.



Jewish Care's Stepping Out provides day placement for older people being cared for in the community, while providing well-earned respite for caregivers who would otherwise find little time for themselves. Participants have access to the full range of Jewish Care's high quality lifestyle and recreational programs. Based in a dedicated area within Montefiore Community Residence, the Stepping Out Program has already provided tremendous relief to caregivers in our community.

Jewish Care's program is a joint project between Residential Services and Services for Older People's Keshet Program. One of just 30 pilot programs across the country, Jewish Care has the distinction of being the only ethno-specific service in Victoria to have made a successful submission for funding of this kind.

Jewish Care Enables Clients to Access Government Services

Jewish Care appreciates how daunting it can be when clients or their families need to access government support services.

That process has become far simpler, with the Victorian Government's endorsement of Jewish Care as a Designated Home and Community Care (HACC)

Assessment Service this past financial year. This designation authorises Jewish Care to act on behalf of the Victorian Government to assess people's needs and in partnership with them, to develop a plan to meet those needs, utilising Jewish Care's services.

For people requiring support, this means more streamlined and timely access to care services. For Jewish Care, it represents a significant breakthrough; as one of only two community service organisations – and the only ethno-specific service – to achieve this designation.

Jewish Care Enhances Active Living for Older People

Jewish Care's Active Living Centre leads the way in the provision of diversionary, socialisation and recreational activities for older people living within the community. Over 500 older people every week have taken advantage of the Active Living Centre's veritable smorgasbord of activities: Red Aces, Trivial Pursuits, Israeli Dancing, Fitness Circuit, Choir, excursions and special events – the extensive list of activities means there is something for everyone.

Healthy Ageing's Carer Support Groups address the needs of caregivers as well, providing a forum for open discussion of pressing issues, such as the special requirements of Holocaust Survivors or those suffering dementia. By addressing carers' needs as well, the Active Living Centre establishes itself as a communal focal point for all those involved in providing care for a spouse or a parent.

All participants at Active Living, both caregivers and those cared for, are bolstered by an enhanced quality of life, the natural result of quality programming and a reinvigorated sense of camaraderie and community.

Residential Services

“Welcome home”

In Jewish tradition, the highest form of Chesed – kindness – is undertaken with no ulterior expectation of reward. Residential Services is dedicated to providing the highest quality care for frail and elderly members of our community. The most enduring reward for this selfless dedication to the needs of others is in the giving itself.

Paving the Way to Freeman Street

The imminent completion of the new Freeman Street facility is high on the list of significant achievements for Jewish Care's Residential Services this past financial year. Behind the scenes, Residential Services has been attending to the myriad administrative tasks which must be undertaken to ensure the transition to the new facility is a smooth one. Overseeing this complex and highly detailed process is the Project Coordination Task Group, which has been convened specifically for this purpose.

The various milestones which have been achieved to date include commencement of a consultation process with all stakeholders of both Montefiore Community Residence and Melbourne Hebrew Memorial Nursing

Home at Ashwood, as well as the finalisation of applications to the Department of Health and Ageing for the transfer of licenses.

While the Freeman Street project answers the need for holistic ageing in place care services with easier community access, the Melbourne Hebrew Memorial Nursing Home in Ashwood continues to play an important role in aged care provision, and has expanded its service to provide accommodation for emergency, temporary and transitional admissions.

Jewish Care and Latrobe University Undertake Major Research on Survivors of Trauma

The Australian Government estimates that nearly three-quarters of people entering Australia under humanitarian programs in the last two decades have previously experienced torture and trauma.

The number of Jewish Care residential clients who are Holocaust survivors is estimated to be over 70%.

In light of this reality, Jewish Care, in conjunction with The Lincoln Centre for Research on Ageing in the

Australian Institute for Primary Care (AIPC) at LaTrobe University, has launched the 'Caring for Older Survivors of Genocide or Mass Trauma' project. The study focuses on two communities: Jewish Holocaust survivors and aged survivors of the Cambodian genocide.

The research team will use the findings to develop and trial a training and professional development program for aged care organisations. This will contribute significantly to improved service delivery and enhanced quality of life for older survivors.

Residential Services Stepping Out with Respite for Older People

Jewish Care is one of only 30 programs to have successfully secured participation in the National Respite for Carers Program (NRCP), and the only ethno-specific service in Victoria. Initiated this past financial year by the Australian Government Department of Health and Ageing to meet the needs of caregivers across the nation, this innovative program has introduced exciting change for Residential Services.

Jewish Care's NRCP, Stepping Out, takes advantage of existing residential facilities and infrastructure to



provide high quality day respite care for older people living at home.

Stepping Out is the culmination of joint efforts between Residential Services and Services for Older People. Residential Services provides the venue and facilities – a dedicated area in Montefiore Community Residence, while Services for Older People provides the programming. The interchange has introduced a refreshing dynamic and has also generated some pleasant surprises, for instance, when community acquaintances reconnect with former friends.

Taking Jewish Care Into the 21st Century

Applying for government funding is a task in itself. With the introduction of a new online government tool, this process has become somewhat less arduous. The Aged Care Funding Instrument (ACFI) assesses the core care needs of all aged care residents, which is the measure by which government funding is allocated. Rather than having to assess all residents annually, Residential Services staff can now complete the ACFI once or when needs change, submit it online, and devote more time to resident care.

Another significant innovation has been the implementation of the “Medical Director” IT Program. This medication management computer program tracks all data relating to each resident’s medicine requirements and ensures that the disbursement of medication for all our residents is in accordance with best practice.

Six Star Service at Munzer is a Winner

The Mark and Dina Munzer Community Residence now offers extra services which are the new frontier in aged care accommodation. A range of enhancements such as private rooms and ensuite accommodation provide that extra measure of comfort in a modern, warm and refined environment.

Bringing the World to Their Doorstep

One of the main goals of Recreational Services staff at the Mark and Dina Munzer Community Residence is to create a stimulating environment which fosters ongoing involvement with the broader community. The activities program attracts an endless array of visitors – from regular family events, to the familiar visits from local

school and community groups to highly sought-after guest speakers as varied as the Victorian Police Force, the Melbourne Fire Brigade and the Jewish Museum.

One new initiative, dubbed “My Wish List,” endeavours to make residents’ wishes come true. With the help of staff ingenuity, and a bit of costume and “set design”, residents have returned to the world of the *shtetl*, taken a tour of old Vienna, and even enjoyed a night at the opera, all from the comfort of their home at Munzer!

Outstanding Results for Services

All residential facilities have achieved excellent results in this past financial year’s quality spot checks.

Formal accreditation is awarded by the Federal Government every three years, with unannounced spot checks undertaken at least once a year to ensure ongoing monitoring at all aged care facilities.

Such outstanding results would not be possible without the organisation’s staff-wide commitment to all-round excellence of services and facilities.

Community Strengthening

**280 Jewish Care volunteers
= 21,465 hours of dedication**

Throughout the year, the Jewish Care Community Strengthening team works to create an environment whereby ideas are pooled and resources are shared for the common goal of creating a resilient community. Fostering partnerships with government, community organisations and community members is a vital part of this program.

Jewish Care Leads Volunteer Training

Australia is a nation of volunteers, with 5.2 million people giving their time and commitment each year. Recognising the importance of harnessing the full potential of this resource, Jewish Care presented a series of seminars to volunteers serving not-for-profit organisations in the City of Port Phillip.

Developed with funding from the City of Port Phillip, Jewish Care management and staff shared valuable insights, and provided an opportunity for this highly motivated segment of the population to enhance skills and share ideas with fellow volunteers.

Workshop topics included "Communication Skills for Volunteers," presented by Jacquie Robinson of the Volunteer Resource Program, "Supporting People to Live at Home" presented by Marie Vosti of the Keshet

Program, and "Volunteering in a Diverse Cultural & Spiritual Environment," presented by Rabbi Meir Shlomo Kluwgant, Rabbi of Jewish Care and Head of the Cultural and Spiritual Office.

Jewish Care Hosts Community Leaders To A Seminar On The Future Of Volunteering

Jewish Care hosted a half-day seminar in June 2008 on the future of volunteering in Australia, attended by key Jewish organisations and community bodies. The seventy attendees from across the community spectrum included representatives from 16 Jewish and 13 community-based agencies in volunteering, as well as representatives from Pro Bono Australia and Volunteering Victoria. The seminar was the first of its kind ever convened by the Jewish Community.

Esteemed keynote speakers, including Karen Mahlab, CEO of Pro Bono Australia, Dianne Embry, CEO of Volunteering Victoria and Louise Hallahan from the Disability Services Section of the Department of Human Services, cited exemplars of innovative volunteer roles and programs, with particular emphasis on the Internet and its implications for volunteering.

Martin Cowling, CEO of Total Solutions, facilitated an interactive workshop which explored improved

"To be is to do"



management practices and more flexible ways for volunteers to engage with community organisations.

Connecting People

The Volunteer Resource Program recruits, trains and supports volunteers in collaboration with program staff to work across a wide range of Jewish Care programs and services.

The Volunteer Resource Program also matches community volunteers with isolated members of the community either living at home or in residential care. As a result of funding by the Community Visitors Scheme (Commonwealth Department of Health and Ageing) and the tireless efforts of the Volunteer Resource Centre staff, 35 socially isolated people now have a regular visitor.

Volunteer Awards Party 2007

The invaluable contribution of Jewish Care's volunteers was celebrated at the annual Volunteers Award Party, held in December 2007. There was much to be grateful for and much to celebrate, with 280 Jewish Care volunteers contributing in excess of 20,000 hours this past financial year.

Service Awards were presented to Jewish Care's volunteers, and partnership awards were presented to B'nai Brith, Melbourne Hebrew Ladies Benevolent Society, the Posh Opp Shoppe and Temple Beth Israel.

Strengthening Our Youth

Jewish Care supports young people on both an individual and community level through our Young Achievers and Drug and Alcohol education programs.

The Drug and Alcohol program provides youth with the tools and information they need to make more informed and responsible choices.

The Young Achievers Program is a mentoring and skills development program supporting Jewish youth to achieve their goals. Adult mentors work one-on-one with young people from both Jewish and non-Jewish schools to further their academic and vocational ambitions and nurture youthful idealism.

Under the Young Achievers banner, Jewish Care sponsored monthly self-development workshops for young people in the community. A valuable series on leadership was offered by CMA, a prominent relationship management, negotiation and communications training company.

Engaging with Youth at Headspace

This past financial year, Jewish Care entered into a partnership with Headspace, Australia's National Youth Mental Health Foundation, to meet the needs of youth within the Jewish Community.

The mission of the national Headspace program is to enhance the mental health, social wellbeing and economic participation of young Australians aged 12-25.

As provider of a vast range of quality support services, Jewish Care was invited to become a founding consortia member of Headspace's St Kilda branch. A rotating team of representatives from Jewish Care's Community Strengthening, Community Support and Disability Services departments are deployed at Headspace's Carlisle Street headquarters to meet with Jewish youth on their own turf. The representatives direct young people to Jewish Care services appropriate to their needs, such as job placement, career training and general counseling.

Cultural and Spiritual

“Supporting and enhancing...”



Bringing Jewish Care Values to Life

Facilitating the integration of Jewish Care's four core values into daily operations at Jewish Care is a key focus of the Cultural and Spiritual Office. Kerem, Jewish Care's Values Integration Committee, meets monthly to discuss and debate values-related issues relevant to Jewish Care. The Kerem Committee is composed of staff representatives from Residential Services, Community Services, Administration, Human Resources, Community Development and Food Services. A rotating member of the Executive is in attendance as well.

The Committee provides a forum for discussion amongst colleagues about the organisation's effectiveness in integrating its values. Committee members are expected to report to their fellow staff members regarding Kerem discussions, and to bring forward values-related issues raised by staff for consideration and debate.

Providing the Best of Care, Wherever It's Needed

Jewish Care offers support to members of the Jewish Community, wherever they may be. This past financial year has seen a growing number of requests for pastoral care from all over Melbourne. Rabbi Meir Shlomo Kluwgant, Jewish Care's Rabbi, has travelled far beyond the borders of Caulfield to provide home visits wherever they are needed.

Pastoral Services for Staff

Jewish Care's Cultural and Spiritual Office not only serves residents, clients and their families but also provides pastoral support and education for staff. Employees have an opportunity to learn more about Jewish holidays, traditions and practices, enriching their own lives as well as improving their service to the Jewish Community. When a staff member passes away, it is the Cultural and Spiritual Office which is called upon to conduct memorial services and to provide staff with a spiritual framework for dealing with grief.

Jewish National Survey

“It’s your say, it’s your future”



Partnering with Monash to Undertake First National Survey of the Jewish Community

The absence of reliable social research in Australia’s Jewish communities stands in contrast with developments overseas. The lack of systematic and sustained research is particularly surprising given the scale and achievements of Australian Jewry and the many institutions it has produced.

In recognition of this need, Jewish Care, together with Sydney’s Joint Communal Appeal is sponsoring the first comprehensive national survey in the history of Australian Jewry. The survey, led by Professor Andrew Markus and Dr Nicky Jacobs of Monash University, will explore a broad range of attitudes and experiences of Jewish people across the spectrum.

Jewish Care’s important relationship with Monash University’s Centre for the Study of Jewish Civilisation has been instrumental in securing more than \$150,000 through the Australian Research Council to undertake this landmark survey.

The objective of the survey is to establish a better understanding of the views and needs of Jewish Australians, including:

- the experience of Jewish and non-Jewish education
- the constant and changing elements in Jewish identity
- the views of Jewish Australians on the issues they see as of greatest priority
- the views of Jewish Australians on the services provided by communal organisations
- the views of Jewish Australians on areas of need in the community
- the challenges facing families, and Jewish youth
- the outlook for the future

The survey will provide information for better planning and funding. It will help Jewish Australians to understand future challenges and will provide a solid foundation for research vital to the continuity of the Australian Jewish Community.

The project has garnered support from the Australian Research Council, the Pratt Foundation, the Gandel Charitable Trust, the Besen Family Foundation, the Slome-Topol Family Charitable Trust and the R Swart Family.

Steering committees in both Melbourne and Sydney have been set up to oversee this substantive undertaking. Laurence Joseph, Executive Director Gandel Charitable Trust, will chair the steering committee in Melbourne, comprising Grahame Leonard, past President of the Executive Council of Australian Jewry, Anton Block, President of the Jewish Community Council of Victoria, David Brous, Board Member Jewish Care and Bruce Salvin, CEO Jewish Care.

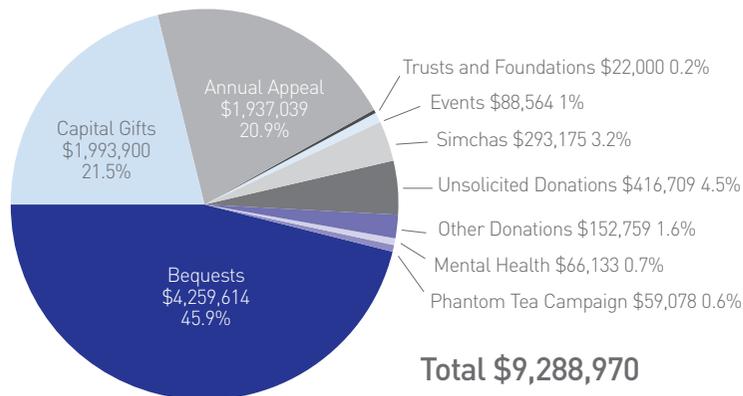
The Sydney steering committee will be led by Jillian Segal AM, Chairperson of Jewish Communal Planning at Jewish Communal Appeal, Sydney, and will include members David Knoll, past President of the NSW Jewish Board of Deputies, Bettina Cass, Professorial Fellow, Social Policy Research Centre, University of Sydney, Susi Brieger, education consultant, and Gary Eckstein, demographer.

Development

“With your help – building the best tomorrow”

Jewish Care’s Development team manages fundraising, business and partnership development, marketing, communications, media and events.

Over the last year, more than \$9 million (gross) was raised from fundraising activities, bequests and events reflecting the ongoing generosity and commitment of our donors. Jewish Care’s Annual Appeal, our major community fundraising appeal raised over \$1.9 million — an outstanding demonstration of community support, crucial to enabling Jewish Care to continue providing high quality programs and residential services.



In addition to the above fundraising activities, the Development team has commenced work on three new capital campaigns for development projects that reflect Jewish Care’s commitment to enhancing services to meet the existing and emerging needs of the Jewish Community. These capital projects include:

- The Freeman Street aged care facility, the new Gary Smorgon Centre
- Glen Eira Road Supported Housing and Respite Complex
- Children’s Respite House Refurbishment

Jewish Care is grateful for the generous contributions made to these projects to date, however substantial funding shortfalls remain. The ongoing support of our donors and the community is urgently needed to ensure the success of these and future projects.

Marejn’s Major Gift Helps Launch Freeman Street Capital Appeal

In December 2007, a major gift from Don and Sonia Marejn helped launch the Freeman Street Capital Appeal.

The Marejn’s have spent their lives giving back to the organisation that was their lifeline when they first landed on these foreign shores, as a young couple from war-torn Bialystok. Their initial major gift financed the addition of six residential rooms at the Montefiore Homes Community Residence. Their most recent donation will assist the development of Jewish Care’s Freeman Street aged care facility.



Freeman Street Aged Care Facility

Construction of Jewish Care’s Freeman Street facility is tracking well for a March 2009 completion. Nestled in the heart of Caulfield on a 1400m² site, the new aged care facility has 120 fully furnished rooms featuring state-of-the-art design, ultra-modern amenities, best practice care and innovative services. The building spans three levels with resident rooms and communal facilities on each floor.

The facility will enable residents to ‘age in place’ retaining their own room and home environment across changing needs for assistance and levels of care. Freeman Street will be open to new residents as well as those in existing Jewish Care facilities.

Total Cost of Capital Project: \$27 million
Raised at 30 June 2008: \$2.46 million
Bonds anticipated: \$18 million
Additional funds needed: \$6.54 million



Glen Eira Road Development

Construction is set to commence on the Glen Eira Road Supported Housing and Respite Complex. The complex will provide long term accommodation for up to 16 adults with disabilities and will include a new respite care centre providing day and overnight respite in a friendly, modern, client focused and culturally appropriate environment.

Located on two adjoining parcels of land at 311 and 313 Glen Eira Road, Caulfield North, the complex will have a large communal meeting space to accommodate extended family gatherings, religious and cultural celebrations, a kosher kitchen and custom built bathroom facilities. In addition, two smaller recreational areas will ensure that the facility truly becomes a community hub encouraging participation and engagement in the centre and in the lives of residents.

This facility represents an important breakthrough in disability housing not only in our own community, but throughout Australia. The projected opening date is late 2009.

Total Cost of Capital Project: \$4.9 million
Raised at 30 June 2008: \$3.07 million
Additional funds needed: \$1.83 million



Children’s Respite House

Jewish Care has relocated its disability services for Jewish children and adolescents from an existing building in Glen Eira Road used since the mid 1980’s to a newly purchased property on Kooyong Road, Caulfield.

Customisation and major refurbishment of the facility included upgrades of the kitchen and bathroom areas, conversion of the garage into overnight staff accommodation, the creation of a child-friendly play space in the garden and the installation of access ramps, fire safety sprinklers and outdoor play equipment.

Funding from the Department of Human Services will enable the Respite House to operate 160 days per year, over school holidays, Jewish holidays and approximately 30 weekends. Ongoing recurrent funding is vital to ensure that this first-class facility is open and available for use 365 days a year.

Operating Costs (365 days / year): \$456,250
Current Funding (160 days / year): \$200,000
Additional funds needed: \$193,750

Treasurer's Report

On behalf of the Chief Executive Officer and Board of Management, the following is a summary of the financial results of Jewish Care (Victoria) Inc for the 12 month period to 30 June 2008.

The provision of high quality care in a financially sustainable way remains the largest challenge faced by Jewish Care's Board of Management.

Summary of Key Financial Results

Jewish Care registered an operating loss from ordinary activities of approximately \$5.925m, as compared with \$6.023m last financial year, before the following capital items:

• Community Appeal & Donations (Net of costs)	\$2.005m
• Capital Appeal (Net of Costs)	\$1.969m
• Combined Bequests (\$4.926m last financial year)	\$4.274m

This resulted in a profit from operating recurring activities of \$2.323m, as compared with \$2.892m last financial year.

The organisation has prepared financial statements in accordance with the Australian Equivalent of International Financial Reporting Standards (AIFRS) from 1 July 2005.

The Directors, in accordance with current accounting policies, have assessed the carrying value of land and buildings, which has resulted in an increase of \$3.293m, as compared with \$5.395m last financial year.

Jewish Care provides:

- Community services to more than 3,000 individuals of all ages every year
- Aged residential care and respite to more than 350 members of the community in low and high care nursing facilities
- Disability services including five community residences

Key Expenditure Items:

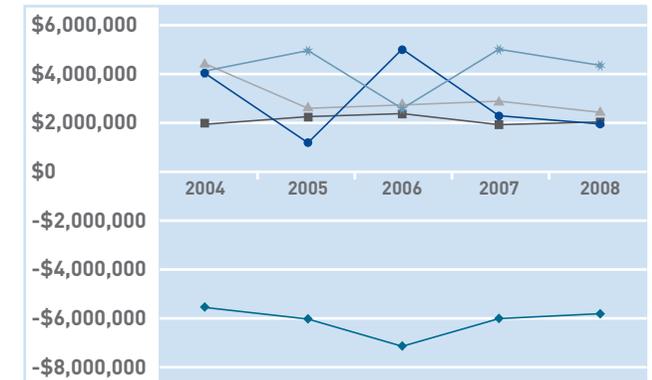
	FY 2007	FY 2008
• Salaries (612 employees)	\$ 23.0m	\$23.6m
• Food Services	\$ 3.7m	\$ 3.9m
• Client-related costs	\$ 1.7m	\$ 2.0m
• Maintenance	\$ 1.4m	\$ 1.3m

Community Services including Disability Services incurred an operating deficit of \$1.855m before investment earnings and depreciation, largely as a result of:

	FY 2007	FY 2008
• Government funding gap	\$ 1.5m	\$ 1.355m
• Unfunded Jewish services	\$ 0.5m	\$ 0.5m

Aged Residential Care incurred an operating deficit of \$5.265m before investment earnings and depreciation largely as a result of:

	FY 2007	FY 2008
• Inefficient buildings	\$ 2.5m	\$ 2.8m
• Religion and culture	\$ 1.1m	\$ 1.15m
• Concessional residents	\$ 1.0m	\$ 1.315m



- ◆ Loss from ordinary activities of the group after related income tax
- Community Annual Appeal and donations net of cost
- Non recurrent items
- * Community contributions / bequests
- ▲ Profit from ordinary operating recurrent activities

Summary of Financial Support Required

Residential	\$ 18.0m
Disability	\$ 5.15m
	\$ 23.15m

I would like to take the opportunity to thank the finance staff members for their ongoing commitment, particularly Jewish Care Chief Financial Officer Colin Singh and his team. Many thanks also to the valuable contributions made by other Finance and Audit Committee members including Robert Lefkovits, Farrel Meltzer, Greg Nankin, Ruth Picker, Robyne Schwarz, Vanda Iaconese and Bruce Salvin.

Michael Schoenfeld
Treasurer

Financial Statements

Income Statement for the Financial Year Ended 30 June 2008

	Economic Entity		Parent Entity	
	FY 2008	FY 2007	FY 2008	FY 2007
Revenue	\$	\$	\$	\$
Accommodation charges	7,090,783	6,833,865	7,090,783	6,833,865
Government subsidies	19,869,562	19,296,566	19,869,562	19,296,566
Profit on sale of property, plant and equipment	-	144,838	-	144,838
Other revenues	11,219,909	11,120,093	11,205,391	11,106,735
	<u>38,180,254</u>	<u>37,395,362</u>	<u>38,165,736</u>	<u>37,382,004</u>
Employee benefits expense	(23,591,740)	(23,045,011)	(23,591,740)	(23,045,011)
Depreciation and amortisation expenses	(839,014)	(687,548)	(839,014)	(687,548)
Community development expenses	(954,558)	(1,021,724)	(954,558)	(1,021,724)
External services expenses	(900,896)	(673,316)	(900,896)	(673,316)
Food expenses	(3,902,396)	(3,661,851)	(3,902,396)	(3,661,851)
Repairs and maintenance expenses	(1,322,703)	(1,370,936)	(1,322,703)	(1,370,936)
Medical and other supplies	(753,407)	(633,090)	(753,407)	(633,090)
Consulting expenses	(709,245)	(443,614)	(709,245)	(443,614)
Energy expenses	(396,826)	(367,970)	(396,826)	(367,970)
Administration expenses	(1,073,571)	(1,021,125)	(1,073,571)	(1,021,125)
Laundry expenses	(392,127)	(396,601)	(392,127)	(396,601)
Other expenses	(1,021,020)	(1,179,763)	(1,006,502)	(1,166,405)
Profit before tax	2,322,751	2,892,813	2,322,751	2,892,813
Income tax expense	-	-	-	-
Profit after tax	<u>2,322,751</u>	<u>2,892,813</u>	<u>2,322,751</u>	<u>2,892,813</u>

Balance Sheet for the Financial Year Ended 30 June 2008

	Economic Entity		Parent Entity	
	FY 2008	FY 2007	FY 2008	FY 2007
Current assets	\$	\$	\$	\$
Cash and cash equivalents	3,094,519	2,181,108	2,891,602	2,180,596
Trade and other receivables	2,036,647	1,749,839	1,880,699	1,749,805
Inventories	-	37,714	-	37,714
Other financial assets	29,425,388	24,365,444	29,425,388	24,365,444
Other	49,132	52,176	49,132	52,176
Total current assets	<u>34,605,686</u>	<u>28,386,281</u>	<u>34,246,821</u>	<u>28,385,735</u>
Non-current assets				
Trade and other receivables	-	-	9,285,000	77,326
Property, plant and equipment	57,497,892	50,062,950	47,495,537	50,062,950
Other	39,296	-	-	-
Total non-current assets	<u>57,537,188</u>	<u>50,062,950</u>	<u>56,780,537</u>	<u>50,140,276</u>
Total assets	<u>92,142,874</u>	<u>78,449,231</u>	<u>91,027,358</u>	<u>78,526,011</u>
Current liabilities				
Trade and other payables	4,164,628	3,289,296	4,164,128	3,288,796
Provisions	4,329,798	4,165,057	4,329,798	4,165,057
Other	17,064,784	11,986,155	17,477,740	12,385,111
Total current liabilities	<u>25,559,210</u>	<u>19,440,508</u>	<u>25,971,666</u>	<u>19,838,964</u>
Non-current liabilities				
Provisions	710,102	706,741	710,102	706,741
Borrowings	1,956,296	-	-	-
Total non-current liabilities	<u>2,666,398</u>	<u>706,741</u>	<u>710,102</u>	<u>706,741</u>
Total liabilities	<u>28,225,608</u>	<u>20,147,249</u>	<u>26,681,768</u>	<u>20,545,705</u>
Net assets	<u>63,917,266</u>	<u>58,301,982</u>	<u>64,345,590</u>	<u>57,980,306</u>
Equity				
Reserves	27,434,038	24,141,505	28,135,212	24,092,679
Accumulated surplus	36,483,228	34,160,477	36,210,378	33,887,627
Total equity	<u>63,917,266</u>	<u>58,301,982</u>	<u>64,345,590</u>	<u>57,980,306</u>

The Board

Jewish Care is managed by a Committee of Management known as “The Board”, comprising 12 members of the organisation who have been nominated and elected at an annual general meeting.

The Board is empowered to make rules governing all the operations of the organisation, manage property and assets, and participate in activities conducive to the attainment of the purpose of the organisation.



Robyne Schwarz

President

**MSW (Melbourne), BSW (Melbourne),
Dip Physio (Lincoln Inst)**

Robyne Schwarz holds qualifications in both physiotherapy and social work and has worked in child health, and child and family welfare for over 30 years.

She has served as National Director and State President of the Australian Association of Social Workers and has lectured in social work at the University of Melbourne.

Robyne is President of the Victorian Health Services Review Council and is a member of the Osteopath's and Psychologist's Registration Boards.

She joined the Board of Jewish Community Services in 1999 and has been a board member of Jewish Care since the 2001 merger.

Robyne is married to Max and they have two children and four grandchildren.



Professor Frank Oberklaid

Vice President

OAM, MD, FRACP, DCH

Frank Oberklaid is a paediatrician and Foundation Director of the University of Melbourne's Centre for Community Child Health based at the Royal Children's Hospital. An internationally recognised researcher, Frank has authored 200 scientific papers and two books.

He is Deputy Chair of the Victorian Children's Council, a board member of the Royal Children's Hospital Foundation, Chair of several National Advisory Boards and member of the Australian Family and Children's Council advising the Federal Minister on child and family policy issues.

Frank is married to Fay and they have two children and four grandchildren.



Michael Schoenfeld

Treasurer

Fellow of the Institute of Chartered Accountants in Australia

Michael Schoenfeld operates his own consulting practice, providing business and management advice for family businesses and professional practices including dentists, doctors, legal practices and practitioners.

He has participated on several advisory boards ranging from property developers and financial service providers to food manufacturers. Michael has also served on the board of a public company.

Michael has been a member of the Institute of Chartered Accountants of Australia for more than 30 years and a Fellow of the Institute of Chartered Accountants of Australia for nearly 25 years.

Michael's various community involvements have included membership on The King David School Council. Michael is married to Jennie and they have an adult son.



Farrel Meltzer

Assistant Treasurer

B Com, B Acc (cum laude), Dip Adv Banking (cum laude), CA

Farrel Meltzer is founder and Chief Executive Officer of the Wingate Group, a private investment and advisory firm focused on funds management, principal investment and corporate advisory activities. Prior to this he was Group Managing Director of Investec Bank Limited Australia and Head of ANZ Private Bank.

Farrel has many years of communal experience in Melbourne, Sydney and Johannesburg. He is a past president of Adass Israel in Sydney and has held positions as a board member of the NSW Board of Jewish Education and Chair and founding board member of Yesodei HaTorah College Melbourne.



Jeffrey Appel

Board Member

LLB

Jeffrey Appel has been a lawyer with the legal firm of Schetzer Brott & Appel since 1973, specialising in commercial litigation. He has acted for and continues to act for some of Melbourne's highest profile personalities.

Prior to Jewish Care's merger in 2001, Jeffrey served as President for two terms at Jewish Community Services and held the position of Vice President of the former Montefiore Homes for the Aged. Jeffrey is a member of the Executive Cabinet of the United Israel Appeal and is legal advisor to the Rabbinical Council of Victoria Inc and the Caulfield Hebrew Congregation Inc.

Jeffrey is married to Sue and they have three sons and four grandchildren.



Nina Bassat AM

Board Member, co-opted

BA, LLB (Melbourne)

A lawyer and former president of the Executive Council of Australian Jewry and of the Jewish Community Council of Victoria, Nina Bassat is a member of a number of boards including the Conference on Jewish Material Claims against Germany (Claims Conference); Melbourne Board of Parliament of the World's Religions; and Board of Managers of Monash University's Australian Centre for Jewish Civilisation. Nina is also a Trustee of the Jewish Holocaust Centre Foundation.

Nina retired from the Board in November 2007.

Nina is married to Bob and they have three children and 11 grandchildren.



Andrew Blode

Board Member

**B Com (Melbourne),
Grad Dip Soc Sci (Philanthropy
and Social Investment, Swinburne Uni)**

Andrew Blode is a Director of the ESCOR Group (Eric Smorgon Corporation) and CEO of the Jack & Robert Smorgon Families Foundation. He has a background in accounting and has been involved in a variety of family businesses.

Andrew is passionately committed to the wellbeing of children, the aged and members of our community with special needs.

Since its inception in 2001, Andrew has chaired the Australian Council for Children & Youth Organisations (ACCYO), an organisation dedicated to the safeguarding of children and instrumental in the introduction of the Working with Children Check in Victoria.

Andrew is married to Lisa and they have six children.



David Brous

Board Member

**B Ec Hons (Monash), Dip Ed (Tertiary),
M Bus Admin (Melbourne)**

An interest in the economic history of the Australian Jewish Community and the creation and operation of the Australian Jewish Welfare and Relief Society set David Brous on a path to the Jewish Care Board.

A management consultant in public policy and program evaluation, David previously worked for the Brotherhood of St Laurence, the Victorian Government, Touche, Ross and KPMG Peat Marwick. He has undertaken assignments in aged care, community services, health services policy, organisational restructuring and benchmarking and evaluation and he provides consultation to Commonwealth, State and Local Governments.

David has been a sessional member of the Planning Appeals Boards in Victoria and a member of the Health Services Review Council, Public Records Advisory Council and of the Board of Temple Beth Israel.

David is married to Libby Brooke and they have two adult children.



Dr Joel Freeman

Board Member

MB BS FRACP

Dr. Joel Freeman specialised in paediatrics at the Royal Children's Hospital for several years before commencing in private practice as a general and neonatal paediatrician.

Over the last decade or so he has become increasingly involved in the family property development business.

He has served as President and Treasurer of Kew Hebrew Congregation and has canvassed for the United Israel Appeal.

Joel is married to Agnes and they have three adult children.



Daniel Jenshel

Board Member

Daniel has over 15 years experience in marketing, public relations and business development.

He has maintained a long-standing relationship with Jewish Care and has served on the boards of the United Jewish Education Board and the Jewish Mutual Loan Society.

Daniel is married to Sally and they have three children.



Assoc Professor Leslie Reti
Board Member

**MB BS (Melbourne), SM (Harvard),
FRCOG, FRANZCOG**

Leslie Reti is a senior gynaecologist at the Royal Women's Hospital (RWH) with a long-standing interest in clinical gynaecology and the improvement of clinical systems.

He was born in 1949, immigrated to Australia in 1957 and settled in Melbourne with the assistance of Jewish Welfare.

Leslie is Adjunct Associate Professor of Public Health at La Trobe University, Melbourne, Senior Lecturer in Obstetrics and Gynaecology, University of Melbourne and Director of Clinical Governance RWH. He is also Chairman of the Senior Medical Staff at the RWH and member of the Victorian Council on Safety and Quality in Health. He established the Centre Against Sexual Assault (CASA House), the largest centre of its type in Australia.

He served as gynaecologist to the Montefiore Community Residence from 1989 until 2002.

Leslie is married to Lee Lieberman and they have six children.



Bruce Rosengarten

Board Member, co-opted

**B Ec (Monash), Post Grad Dip Phys
Distrib Mgmt (Chisholm Inst of Tech)**

Bruce Rosengarten has recently returned to Australia from Singapore where he had been based since 2002. Bruce was co-opted to the Jewish Care Board in May 2008.

Bruce has a comprehensive background in general management across a variety of corporations including Crown, Coles Myer and Shell, where he has held a number of Senior Executive roles at regional and global level. He has also held senior roles in several associations and executive and non-executive directorships at various companies.

Bruce has regularly held key roles in community areas. During his time in Singapore, Bruce served as board member of the Jewish Welfare Board and Chairman of the Jewish Community Education Committee. He is a former member of the Mount Scopus Memorial College Council.

Bruce is married to Ros and they have two children.



Andrew Schwartz

Board Member

B Ec, CPA

Andrew Schwartz has worked in investment banking since 1985, predominantly in corporate and property finance.

Andrew has extensive experience in real estate principal investment and structured finance. He has a particular focus on high-end value property development and acquisition finance, including the retirement and health care sector. Andrew was previously Head of Property for the Asia Pacific region with Babcock & Brown, where he served for 18 years, inclusive of his employment with AIDC Ltd (a once government-owned financier), where he served as Director of Risk Policy and Procedure.

Andrew is married to Bettina and they have two children.



Louise Zygier

Board Member

Louise Zygier has been a professional fundraiser for more than 17 years. She is currently working at Monash University on a campaign to raise \$200 million for research, scholarships and capital projects.

Her previous appointments include Development Manager for the Jewish Museum of Australia for 10 years and consultant to the not-for-profit sector for five years.

Her career path has included secondary school teaching, piano tutoring, youth work and financial planning.

Louise joined the Board of Jewish Care in 2004 and is Chair of the Development Committee. She also serves on the Development Board of the Centre for Community Child Health at the Royal Children's Hospital.

Louise is married to Geoffrey and they have two children and one grandchild.

Community Partnerships

Jewish Care partnered with the following organisations on a wide range of programs and projects over the past year.

Access Inc (Schools' Intergration Program)

Adass Welfare

Aged and Community Care Victoria

Alzheimer's Australia and Bunurong Community Care (joint project re Dementia and Changes in Sexual Behaviour)

Association of Former Inmates of Nazi Concentration Camps and Ghettos from the Former Soviet Union

Australian Centre for Jewish Civilisation, Monash University (joint community demographic survey)

Betar Youth Organisation (mental health program)

Bialik College

B'nai Brith Victoria

Conference on Jewish Material Claims Against Germany Inc

Ethnic Communities Council Victoria
Headspace

Jewish Cultural Centre and National Library "Kadimah"

Jewish Holocaust Museum and Research Centre

Jewish Museum of Victoria

Jewish Taskforce Against Family Violence

Latrobe University Lincoln Centre for Research on Ageing,

Leibler Yavneh College

Maccabi Victoria (all-abilities sporting and recreational groups)

Medicare Australia (market research: service delivery by Medicare Australia)

Melbourne Hebrew Ladies Benevolent Society

Melbourne Jewish Charity Fund

Melbourne Jewish Orphan and Children's Aid Society Inc (Schools' Integration Program)

Melbourne University Schools of Physiotherapy and Social Work

Mizrachi Charity Fund

Monash University (Community Based Program)

Monash University (School of Primary Health Care)

Monash University (Trends in the Melbourne Jewish Community, Cultural Approaches to Ageing)

Monash University, Centre for Developmental Disability Health Victoria

Mount Scopus College (Fink Ivany Karp Campus)

National Council of Jewish Women (Golden Age Groups)

Rabbinical Council of Victoria

St. Kilda Synagogue

State Zionist Council

Supported Housing Development Foundation Ltd

Temple Beth Israel

Theodore Herzl Club

Third St Kilda Scout Group

Victoria University

Acknowledgements

Life Governors

Jewish Care's Life Governors are recognised for their outstanding service and assistance to the organisation

Jeffrey Appel
Rodney L Benjamin
Michael Dubs
Jacob Fajgenbaum
Nathan Fink
David Fonda
Barry L Fradkin
Geoffrey Green
Paula Hansky OAM
Deanna Levin
Marion Lippmann
David Mandie AM OBE
Philip Mayers
Max M New
Liz Nissen
Delysia Pahoff
Alan Schwartz AM
Phillip Shulman
Rosalie Silverstein
Graham Slade
Rachael Smith
Val Smorgon OBE
David M Southwick
Roy R Tashi
Avram Zeleznikow OAM
Masha Zeleznikow OAM

Donors

(Gifts of \$1000+)

Michael and Helen Abeles
Daryl A Abrahams
Action Recruitment Pty Ltd
Samuel and Ruth Alter
George and Kathy Altman
Jeffrey and Susan Appel
Peter and Marilyn Arnheim
Babcock & Brown Australia Pty Ltd
Regina Bachrach
Charles and Esther Baker
Johnny and Anita Baker
Joseph and Genia Baker
Dr Mark and Kerryn Baker
Peter and Marlyn Bancroft
Dr Leon Anaf and Prof Agnes Bankier
David Bardas
Rosetta K Baron
Stewart and Natalie Baron
Albert A Barouh OAM
Andrew Bassat and Dr Natalie Okun
Paul and Sharon Bassat
Robert Bassat and Nina Bassat AM
Ken and Helen Bekhor
Anonymous
Phillip and Sandra Benjamin
Ian and Sabrina Berger
Fran Bergman
Alexander and Eva Berkovic
Lionel and Elaine Berkowitz
Daniel and Danielle Besen
Marc Besen AO and Eva Besen AO
Keith and Deirdre Beville
Michael and Shirley Bialek
Dr Grant and Lindy Blashki
Greg and Julie Blashki
Dr Timothy and Susan Blashki
Prof Sidney and Felicity Bloch

Geoffrey and Naomi Bloch
Andrew and Lisa Blode
Barry and Lorraine Bloom
Norman and Pauline Bloom
B'nai Brith Foundation
Jacob Boon and Jude Bade-Boon
Raymond and Christina Borowich
Michael and Lisa Borowick
Arnold and Mary Bram
Philip and Vivien Brass
Barry and Marilyn Braun
Albert Braunstein
Joseph Brender
John and Ilana Broons
Hyman and Malcha Brown
Dr Edward G Bruce
Dr Michael and Tamara Bruce
Thomas Bruce AM and Beth Bruce
Dr Mark and Anna Bryce
David and Doris Burstin
Joseph and Pamela Bursztyn
Andrew Buxton
Jill Cantor
Jack and Doreen Carman
Dr Leon and Marlen Carp
Suzi and Barry Carp
Eve Casper
Anita Castan
George and Freda Castan
Nellie Castan
Dr David and Jill Castelan
Brian and Annette Chaitman
Robert and Pauline Chazan
Nathan and Camit Cher
Daryl and Hannah Cohen
Dr Matthew and Lieba Cohen
Michael and Mary Cohen
Trevor and Heather Cohen
Michael and Mary-Ann Cohn
Harry Cooper

Hersh Cooper
Max and Dorothy Corden
Sir Zelman and Lady Anna Cowen
Dr Sydney Crawcour
Steven and Melody Curtis
Albert Dadon AM and Debbie Dadon
Tom and Evelyn Danos
Davenport Partners
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Anthony and Rochelle Davis
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DBR Group
Lisa and Simon de Winter
Ron and Judy Dodge
Dr Abe and Vera Dorevitch
George and Marlene Dryen
Dr Brian and Lynette Dubowitz
Michael and Lilli Dubs
Dunera Club
Joan R Dwyer
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Jewish Care is guided and assisted by members of the community who provide their expertise in an advisory capacity.

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