

# Your thoughts matter.



Jewish Care is a Safeguarding Children certified organisation. That means we care about children and young people and want to hear what they think.

If you feel unsafe, unhappy, or want to tell us something about your experience at Jewish Care – we are here to listen.

## Reach out

*We will always listen to what you have to say. You can ask a family member, a carer, a Jewish Care staff member, or another trusted adult to help you.*



## Tell us more

*We want to hear about your experiences and what you think we could do better in the future.*

## What happens next

*We will take action and try to fix things right away. We will ask you what you think and keep you informed about what we do.*

**Talk to us, visit our website, scan the QR code, or call us on (03) 8517 5999**



*If you don't want to talk to someone you know about what has happened, you can call **Kids Helpline** on **1800 55 1800***



*Kids Helpline provides a free, private and confidential phone and online counselling service for young people aged from 5 to 25. The service is available 24 hours a day from anywhere in Australia.*