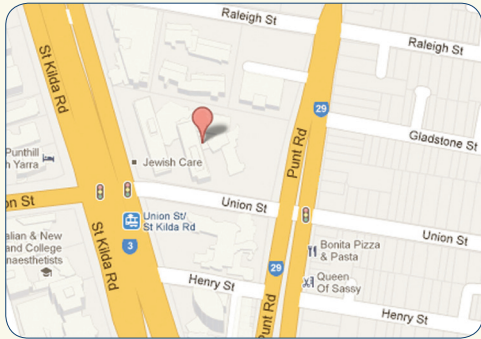


## Location



### By Car:

Parking available in Raleigh Street carpark (outside Smorgon Family Nursing Home)

### By Public Transport:

Trams no 3, 3a, 5, 6, 16, 64, 67

## Hours of Operation

We are open Monday to Friday 9.00am – 5.00pm.

## Cost of Service

The Housing Support Service is free, while rent fees are calculated on a social housing model, based on a percentage of the household's income.

## Contact Us

Telephone: (03) 8517 5999

Email: [info@jewishcare.org.au](mailto:info@jewishcare.org.au)



If you'd like more information or wish to discuss your needs, please contact us:

Jewish Care (Victoria) Inc  
619 St Kilda Road  
Melbourne Victoria 3004

Telephone: (03) 8517 5999  
Email: [info@jewishcare.org.au](mailto:info@jewishcare.org.au)  
[www.jewishcare.org.au](http://www.jewishcare.org.au)



## HOUSING SUPPORT



### Our Values

חסד **chesed** kindness  
משפחה **mishpacha** family  
דרך ארץ **derech ertz** respect  
צדקה **tzedakah** charity

# Housing Support Program

At Jewish Care, we believe that it is a basic human right to have a safe, affordable and secure place to call home.

Jewish Care's Housing Support Program advocates for people in need of accommodation in the Victorian Jewish community. We assist individuals and families experiencing housing difficulties to identify and access affordable accommodation alternatives.

Jewish Care has a number of social housing properties as well as nomination rights and partnerships with other Housing Associations including Port Phillip Housing Association, Housing Choices Australia and Homeground.



## How We Help

After a holistic assessment of your needs, we will help you identify the best housing solutions. Our service will provide:

- Timely information and advice about housing options from within the private, community and public housing markets;
- Access to available emergency housing and short-term and/or permanent accommodation for adults/families/seniors from within Jewish Care's housing stock or from a partner agency;
- Assistance with the lodging of documents and liaison with government departments and housing organisations;
- Knowledge and understanding of culture, religion and special needs (including those of Holocaust survivors);
- Facilitation of referrals to other program areas;
- Collaboration with other housing providers to increase their understanding of the needs of Jewish tenants.

## Eligibility

- Low income individuals and families or those on Centrelink benefits needing assistance to secure affordable housing;
- People affected by an illness or disability seeking independent living and/or supported accommodation options;
- Individuals and families in crisis.

Priority access is given to individuals or families whose safety is a concern.



## Responding to Complex Needs

At times, the ability to access and sustain housing is hampered by a range of complex individual or family needs.

These may include such issues as domestic violence, drug and alcohol abuse, mental illness, family discord and financial hardship.

Jewish Care's Service Coordination Team of qualified social workers assist those with complex needs to build a sustainable lifestyle in collaboration with other community services including financial support, employment and education and counselling.

The Service Coordination team is able to work with you and your family to plan strategies and supports to help you sustain your tenancy and beyond.